

## NURSING/REHAB CHECKLIST

### A Consumer Checklist of Important Services, Amenities and Accommodations in Nursing/Rehab Centers.

Use the following checklist to heighten your awareness of what to look for as you assess various nursing/rehab centers. Although there are many more questions and insights you have personally, this is merely a guideline to assist with your initial tour and information gathering. It is also critical to review and compare the different services available and whether additional charges are incurred or if monthly fees include the service.

Below are considerations to help you determine if a move to a nursing/rehab center is for you.

Name of Community You Are Touring: \_\_\_\_\_

<b>Atmoshere / Facility:</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
Do you like the community's location and outward appearance? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the atmosphere pleasant? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there handrails along the walls? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are the doorways wheelchair-accessible? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are safety precautions taken to prevent falling down stairs? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the floor kept dry and free of trash? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In case of fire, can the facility be easily evacuated? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are fire extinguishers easy to locate? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the facility appear clean? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there lingering odors? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do the faucets, call buttons, phones, and TVs work? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are heating and cooling systems adequate? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are visiting hours reasonable? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## NURSING/REHAB CHECKLIST – PAGE 2

<b>Staff / Patient Care:</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
Do staff seem to genuinely enjoy working with the residents? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do staff appear to care about and respect residents? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are residents treated as individuals? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the staff appear interested in the residents? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is staff interested in speaking to visitors or residents? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are your questions answered clearly, and in sufficient depth? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do any other residents have similar conditions? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are residents clean and adequately dressed? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does a resident have drinking water available? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are the rights of the residents clearly posted? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Food Service:</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
Is the food hot, attractive, and tasty? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does menus vary from day to day and meal to meal? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are snacks available? May a resident request special foods? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are special diets available? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If so, what kinds of special diets? _____			

<b>Amenities / Services:</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
Are rehabilitative and therapeutic services available? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If so, which ones? _____			
Is Alzheimer's/Dementia Care available? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are social work or mental health services available? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are planned and varied recreational activities available? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do the listed activities seem interesting and appropriate? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## NURSING/REHAB CHECKLIST – PAGE 3

**Amenities / Services: (continued)**

	YES	NO	N/A
Are most of the people at the activity programs participating?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are religious services held weekly? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is transportation of patients provided? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does a resident advisory council exist?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are additional services available if the resident's needs change?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Administration – Assessments, Contracts, Costs & Finances:**

	YES	NO	N/A
Is the facility in good standing with the state inspectors? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are fees competitive? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have fees increased significantly in the past few years? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the fee structure easy to understand and reasonable?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Does the institution readily reveal what services are covered in the quoted fee and what services are extra?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is Medicaid accepted? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is Medicare accepted? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is Private Insurance accepted? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are the billing and accounting procedures understandable & acceptable? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do the charge nurses, social workers, department heads, and top-level administrators have geriatric experience and/or education?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are community organizations involved? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Notes: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_